The Hassan Family

Ahmed and Amina Hassan are married and they have six children. They came to the United States five years ago from Somalia. They lived in New York City for three years and then they moved to St. Paul, Minnesota.

Ahmed and Amina study English at the Hubbs Center in St. Paul. Amina is also taking a nursing assistant class. Right now they both work at a department store, but Amina plans to apply for a nursing assistant job after she finishes her class.

Ahmed was a truck driver in Somalia and would like to do that in the U.S. in the future. He will start a commercial driver’s license class in the fall.

1) Where do Ahmed and Amina work?
   A. in a hospital  
   B. in a restaurant  
   C. in a department store  
   D. in a school

2) What did Ahmed do in his country?
   A. He was a nursing assistant.  
   B. He was a truck driver.  
   C. He studied English.  
   D. He worked at a store
# Job Ads

**Cashier**
F/T with benefits. No. exp. nec. 3 refs. req. $10/hr. to start. Immed. benefits. Apply in person, Smartmart, 2020 University Blvd., St. Paul, MN.

<table>
<thead>
<tr>
<th>3) How can you apply for this job?</th>
<th>4) How many people need to recommend you?</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. give three references</td>
<td>A. three</td>
</tr>
<tr>
<td>B. go to Smartmart</td>
<td>B. no one</td>
</tr>
<tr>
<td>C. write a letter to the company</td>
<td>C. two</td>
</tr>
<tr>
<td>D. call the manager</td>
<td>D. one</td>
</tr>
</tbody>
</table>
| **Section 1** | **Maritime Hotels: Employment Application**  
|              | **Position Wanted:** 
|              | Name ___________________ Soc. Sec. No. ___________________ 
|              | Address ___________________ Street __________ City __________ State __________ Zip Code __________ 
|              | Phone ___________________ Daytime __________ Evening __________ 

| **Section 2** | **Availability:**  
|              | Hours per Week Available _______ Shift Preference 1st □ 2nd □ 3rd □  
|              | Are you available for overtime? _______ 

| **Section 3** | **Education:**  
|              | Name ___________________ Location ___________________ # of yrs. _______ Graduated? _______ 
|              | Elementary School ___________________  
|              | High School ___________________  
|              | College ___________________  
|              | Voc. Training ___________________ 

| **Section 4** | **Work Experience:** (Most recent first)  
|              | Dates __________ Employer ___________________ Location ___________________ Position ___________________ Reason for Leaving ___________________  

| **Section 5** | **Skills:**  
|              | ___________________ 

| **Section 6** | **References:**  
|              | Name ___________________ Relationship ___________________ Telephone Number ___________________  
|              | 1. ___________________  
|              | 2. ___________________  
|              | 3. ___________________ 

5) Where on this application do you write that you can work extra hours?  
A. Section 1  
B. Section 2  
C. Section 3  
D. Section 4  

6) Where do you write the names of people who recommend you?  
A. Section 6  
B. Section 5  
C. Section 4  
D. Section 3
7) How much state tax was taken out this period?
   A. 90.72
   B. 16.74
   C. 25.00
   D. 22.32

8) On what day was Tomas paid for this pay period?
   A. April 14
   B. May 13
   C. May 1
   D. May 14

9) How much federal tax has he paid this year?
   A. 90.72
   B. 22.32
   C. 972.00
   D. 250.00

10) What is his net pay?
    A. 720.22
    B. 875.00
    C. 154.78
    D. 8000.00

11) How many kinds of deductions have been taken out of his check?
    A. one
    B. two
    C. three
    D. four
To Buy or To Rent

Phuong and her husband Dung live in a one-bedroom apartment. Phuong is pregnant. She is due in two months. Phuong and Dung think their apartment will be too small when the baby comes. Phuong wants to buy a house. Dung says that they don’t have enough money saved. He is worried about borrowing money from the bank. He says they should rent a bigger apartment for a few more years.

Phuong says that they can buy a cheap house and fix it up. They can get a loan from the bank just like other Americans. Dung is not sure. Finally, they decide to visit a bank to see if they qualify for a loan. Then they can decide if they will rent or buy.

12) Why do Phuong and Dung want to find another place to live?
   A. Their apartment is ugly.
   B. Their apartment is too expensive.
   C. They want a bigger place.
   D. Their apartment has many problems.

13) How does Dung feel about buying a home?
   A. He thinks they saved enough money.
   B. He is excited about it.
   C. He likes their apartment.
   D. He is worried about getting a loan.

14) What do Phuong and Dung decide to do?
   A. Rent a bigger apartment.
   B. Buy a house.
   C. See if they qualify for a loan.
   D. Get a loan.

15) How does Phuong think they can pay for a home?
   A. They can buy a house with her sister.
   B. They can rent until they have saved up enough money.
   C. They can get a loan from the bank.
   D. They can sell her car to help make the down payment.
<table>
<thead>
<tr>
<th>For Rent: Houses</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Apple Valley</strong> $900 + util, 2BR 2BA, xlarge yard, fenced yard (298) 543-2222</td>
</tr>
<tr>
<td><strong>Brooklyn Park</strong> 3BR 2BA, $1100 util incl, wood flrs, lg gar, nr schl, avail now (299) 432-1111</td>
</tr>
<tr>
<td><strong>Cottage Grove</strong> $1000 + util, 2BR 1BA, FP, ldr, lg rear gar, nr trans, no pets. (297) 654-3333</td>
</tr>
<tr>
<td><strong>Inver Grove Hts</strong> $975 + util, 3BR 2BA, remod bsmt, xlarge cond, quiet loc, 1 blk to trans. (296) 765-4444</td>
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</tbody>
</table>

16) Which houses are close to a bus stop?  
A. houses 1 and 2  
B. houses 2 and 3  
C. houses 2 and 4  
D. houses 3 and 4

17) Which house has a big garage in back?  
A. #1  
B. #2  
C. #3  
D. #4
# Iron Supplement

- **200 mg**
- **100 Tablets**

**Recommended Use:**
- 1 tablet once daily with water.
- Recommended for adults, especially women with anemia or anemic-like symptoms. Keep out of reach of children.

<table>
<thead>
<tr>
<th>18) How many tablets should you take?</th>
<th>19) What warning is on this label?</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. 1 tablet each day</td>
<td>A. This product is only for women.</td>
</tr>
<tr>
<td>B. 2 tablets each day</td>
<td>B. This product needs to be taken with with.</td>
</tr>
<tr>
<td>C. 1 tablet two times a day</td>
<td>C. This product must be put somewhere children cannot get it.</td>
</tr>
<tr>
<td>D. 1 tablet before each glass of water.</td>
<td>D. Adults cannot take this product.</td>
</tr>
</tbody>
</table>
Amina’s Work Goals

Amina is a cashier. She is working part time because two of her children are still not in school. The problem is that she doesn’t get benefits because she is only working part time. Her husband, Ahmed, doesn’t have benefits either but soon he will be taking a class to get his commercial driver’s license. Then he will get a higher salary and great benefits. Amina and Ahmed each earn $8.50 an hour. It is difficult to pay all the bills for their large family, but Amina likes her job anyway. She is happy she has the opportunity to practice English with her customers. She knows this will help her learn English more quickly.

Right now Amina is taking a nursing assistant class twice a week. She is not only learning the skills she needs but also a lot of English vocabulary. Soon she will take her test then hopefully she can get a nursing assistant job.

20) When is Amina’s nursing assistant class?
   A. two days a week
   B. once a week
   C. one day a week
   D. everyday

21) Why doesn’t Amina receive benefits?
   A. She gets paid too much.
   B. She wants to be a nursing assistant.
   C. She only works part time.
   D. Her husband gets benefits.

22) What does Amina like about her job?
   A. She is making a lot of money.
   B. She receives good benefits.
   C. She is learning nursing assistant skills.
   D. She is practicing her English.
II - WARRANTY SHEET
This Mann Inc. CD Player model XYZ, is guaranteed for normal household use, defects in original workmanship, or original defects in materials, for a period of six months after the date of purchase. For service, this product must be sent to a Mann Inc. Service Center.

Mann Inc. assumes no responsibility if:

1. The CD player is not used according to the instruction booklet.
2. Damage is incurred by improper use of merchandise.
3. Damage occurs due to service provided by someone other than an authorized Mann Inc. Service Center repairperson, at a Mann Inc. Service Center.

Mann Inc. will pay for one way shipping and handling if the CD player is sent to a Mann Inc. Service Center.

For questions about our services or warranty, please contact our Customer Service Center at 1-800-327-MANN, or write to Mann Inc., 3274 Mann Hwy., Grossville, Fl. 32741.

23) What does this warranty sheet explain?
A. how the CD player should be used
B. what the company will do if a CD player has a defect
C. where the CD player can be purchased
D. how to return a CD player if it is used improperly

24) What does the warranty cover?
A. damage due to improper use
B. damage due to another service provider
C. material defects
D. lost CD players
Medical History Form

Name: Xue Yi Wong  Date: Dec. 10, 2011

Telephone: (651) 649-2921

Date of Birth: 7/16/1986  Age: 25  Height: 5' 1"

Weight: 118 lbs.

In case of emergency, contact: Xian Wong, (651) 679-6709 (Relationship) Uncle

Address: 2811 Rice Street, St. Paul, MN 55102

Physician: Julie Hill

Phone: (651) 578-3923

1. Are you currently under medical treatment? Yes.

If yes, why? taking water pills for high blood pressure

2. When was the last time you had a physical examination? December 2010

3. Do you have any known drug allergies? No.

If yes, please explain.

4. Please list all medications you are taking, including supplements. Diuretic (water pill), Multivitamin

25) What medical problem does Xue Yi have now?

A. diabetes
B. multivitamin
C. high blood pressure
D. allergies

26) What is one purpose of a 'medical history' document?

A. to get a loan
B. to write down health information
C. to get car insurance
D. to buy medication
Parent or Guardian of Meg Adams:

A regular braces check-up is scheduled for Meg Adams on 6/29/11. At this appointment, Dr. Li will check on the progress of her teeth movement. Please arrive at least 10 minutes prior to her appointment time.

If you have any questions or can no longer make this appointment, please call us at (651) 764-9983.

Thank you,
Roseville Family Dental Care

27) Why does Meg Adams need to see Dr. Thao?
   A. For tooth removal
   B. For oral surgery
   C. For a dental cleaning
   D. For a braces checkup

28) Which department does Dr. Thao work in?
   A. Orthodontics
   B. Medical
   C. Periodontics
   D. Braces
Omar dialed 911. The switchboard operator transferred him to the police when he explained that he had been robbed. Omar said that the thief had taken about $200 and his violin, which was worth about $800. Besides that, there was the broken door and damaged lock.

The police officer was very calm and told Omar that there had been another robbery reported a few blocks away last night. He would send a squad car over to look around the house in a few minutes. The police officer also suggested that some of the family might stay the night with a friend or relative, but that one of the adults should stay to guard the house and to receive the police when they arrive.

29) Why should one of the adults stay at the house if the rest of the family stays with friends?
   A. To fix the broken door and lock
   B. To clean up the mess the robber left
   C. To confuse the robber
   D. To guard the house and meet police when they arrive

30) What did the switchboard operator do after Omar called 911?
   A. told him to stay calm
   B. transferred him to police
   C. acted very calm
   D. told Omar a house nearby had been robbed the night before

31) What was taken from Omar?
   A. about $1,000 and his wedding ring
   B. about $200 and his violin
   C. his laptop computer
   D. his wallet and TV
<table>
<thead>
<tr>
<th>Day 1</th>
<th>Computer Hardware</th>
<th>Saturday, 9/15/07</th>
<th>9:00 A.M.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Learn all the parts of the computer and their functions...</td>
<td></td>
</tr>
<tr>
<td>Day 2</td>
<td>Computer Software</td>
<td>Saturday, 9/22/07</td>
<td>9:00 A.M.</td>
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<td>Learn all different software programs for your computer...</td>
<td></td>
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<tr>
<td>Day 3</td>
<td>Computer Word Processing</td>
<td>Saturday, 9/29/07</td>
<td>9:00 A.M.</td>
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<tr>
<td></td>
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<td>Learn how to make, save and print different types of word documents...</td>
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<tr>
<td>Day 4</td>
<td>Computer Networking</td>
<td>Saturday, 10/6/07</td>
<td>9:00 A.M.</td>
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<tr>
<td></td>
<td></td>
<td>Learn how to navigate the Internet and send e-mails....</td>
<td></td>
</tr>
</tbody>
</table>

Register now by calling 800-555-5555.  
Class size limited to first 25 students  
Class location: 222 West University Street, St. Paul

32) How many days does this computer class meet?
   a. one  
   b. two  
   c. three  
   d. four

33) Which session would teach students how to type a formal letter?
   a. Class 1  
   b. Class 2  
   c. Class 3  
   d. Class 4

34) Which session would teach students how to find an address on the Internet?
   a. Class 1  
   b. Class 2  
   c. Class 3  
   d. Class 4

35) Why should students interested in the class call the school?
   a. Because the class is about computers  
   b. Because they need to register and reserve a seat  
   c. Because they need to get the location of the school  
   d. Because they need to know when the classes start
**Map Reading:** Now read the map below and answer the questions below.

<table>
<thead>
<tr>
<th>CAMERON</th>
<th></th>
<th>CASE</th>
<th>TESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ELVINS</td>
<td>JONES</td>
<td>STEWART</td>
<td>CHARLES</td>
</tr>
<tr>
<td>STILTZ</td>
<td>PHILLIPS</td>
<td></td>
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</tr>
</tbody>
</table>

[Map Legend]
- Building
- Hospital
- School
- Park

36) You are at the hospital. You are going to the park. Which direction should you go?
   A. north on Stewart, east on Cameron
   B. south on Stewart, east on Filbert
   C. south on Stewart, west on Filbert
   D. south on Charles, east on Filbert

37) The school is on Cameron St. What is the nearest cross street?
   A. Charles
   B. Case
   C. Filbert
   D. Tess

38) Where is the school?
   A. Next to the hospital
   B. Across from the park
   C. On Filbert Street
   D. On the corner of Cameron and Case.

39) Tomas is at the intersection of Jones and Filbert. He is going to the school. Which direction should he go?
   A. east on Filbert, north on Stewart
   B. west on Filbert, north on Case
   C. east on Filbert, north on Case
   D. south on Jones, east on Stiltz

40) What part of the map explains the symbols used on a map?
   A. the street names
   B. the arrows
   C. the lines
   D. the map legend
To __________________________
Date _______ Time _______

M _______________________
Of _______________________
Phone _______________________
☐ telephoned  ☐ please call
☐ returned your call ☐ will call back

Message _______________________

41) On what part of the form should you write the time the person called?
   A. part 1
   B. part 2
   C. part 3
   D. part 4

42) What part tells you that the person returned your call?
   A. part 2
   B. part 3
   C. part 4
   D. part 5

43) On what part of the form should you write the phone number of the caller?
   A. part 1
   B. part 2
   C. part 3
   D. part 4

44) Where do you write the name of the caller?
   A. part 1
   B. part 2
   C. part 3
   D. part 4

45) What part tells you the date the person called?
   A. part 1
   B. part 2
   C. part 3
   D. part 4
Use the signs on this page to answer the questions on the next page.

Sign #1: EMERGENCY EXIT ONLY
SECURITY ALARM WILL SOUND IF DOOR IS OPENED

Sign #2: 911 Emergency Phone

Sign #3: NOTICE
NOT AN ENTRANCE

Sign #4: No Pets Allowed

Sign #5: CAUTION WATCH YOUR STEP

Sign #6: Look Out for Pedestrians

Sign #7: Out of Order

Sign #8: DO NOT LIFT
46) Which sign means ‘It is broken’?
   A. Sign #5
   B. Sign #6
   C. Sign #7
   D. Sign #8

47) Which sign means ‘Be careful if you walk in this area’?
   A. Sign #3
   B. Sign #4
   C. Sign #5
   D. Sign #6

48) Which sign means ‘This is a school crossing zone’?
   A. Sign #1
   B. Sign #2
   C. Sign #5
   D. Sign #6

49) Which sign means ‘Don’t make a left turn’?
   A. Sign #3
   B. Sign #4
   C. Sign #7
   D. Sign #8

50) Which sign means ‘Do not go in here’?
   A. Sign #3
   B. Sign #4
   C. Sign #5
   D. Sign #6

51) Which sign means ‘Only use this exit in an emergency’?
   A. Sign #1
   B. Sign #2
   C. Sign #5
   D. Sign #6

52) Which sign means ‘Don’t pick this up’?
   A. Sign #3
   B. Sign #4
   C. Sign #7
   D. Sign #8

53) Which sign means ‘For help, use this phone to call 911’?
   A. Sign #2
   B. Sign #3
   C. Sign #4
   D. Sign #5
<p>| | | | |</p>
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</table>
PRACTICE TEST 84

1. C
2. B
3. B
4. A
5. B
6. A
7. D
8. D
9. D
10. A
11. D
12. C
13. D
14. C
15. C
16. D
17. C
18. A
19. C
20. A
21. C
22. D
23. B
24. C
25. C
26. B
27. D
28. A
29. D
30. B
31. B
32. D
33. C
34. D
35. B
36. B
37. B
38. D
39. C
40. D
41. B
42. D
43. D
44. C
45. B
46. C
47. C
48. D
49. B
50. A
51. A
52. D
53. A